

EMERGENCY FLOOD TECHNICIAN

Brief description

The position of Restoration Flood Technician responds to water related emergencies in residential and commercial properties. Technicians are responsible for stabilizing, cleaning and placing drying equipment in preparation for restoration.

Competitive wages, health and dental offered with this position.

Tasks

- Responsible for providing up to date communication and photographs to Managers and their teams regarding work being performed.
- Responsible for determining category of water per S-500
- Extracts water using truck mounts, portables and sump pumps.
- Assists in determination of restorable building components.
- Works collaboratively with Drywall Technician and Restoration Carpenters.
- Assists with demolition of non-restorable materials.
- Calculates and sets up necessary drying equipment per S-500 protocols
- Cleans and sanitizes structure performing 3-step bio-wash
- May be required to manipulate, block or move contents
- Monitors drying process and adjusts/removes equipment as required
- Completes and posts site safety assignments
- Supports Epic's Customer Service Philosophy offering expedient, respectful, courteous service.

Qualifications and requirements

- Certified WRT from IICRC or equivalent
- Able to perform 3-step bio-wash
- Superior customer service skills
- Clean criminal record as it relates to work
- Valid BC Driver License (will need to provide abstract)
- Experience driving and parking cube truck or full size panel van is considered an asset.

Competencies (in order of importance)

- Ability to communicate effectively in English, both verbal and in writing
- Ability to work alone or with minimum supervision
- Ability to lift industrial fans 30 – 40 lbs
- Ability to load/unload wheeled industrial dehumidifiers 130 – 140 lbs
- Knowledge of building materials and basic construction fundamentals
- Experience in custodial work, pressure washing, carpet cleaning or carpet installation is considered beneficial.

Lines of communication

- To report to Project Managers

Working conditions

- Work is physical
- Work site may be contaminated with heavy smoke residue, mold, mildew, contaminated water or other unsanitary conditions
- This position is directly dispatched to work site from Construction or Admin Manager
- Jobs are located in Lower mainland, Fraser Valley and Sea To Sky corridor (At times, travel outside of province may be required)
- Shifts vary, but usually are from 7:30am to 4:00pm less a 30 min unpaid lunch break
- Overtime may be required from time to time